

MGSI, whose registered office is 1 rue Bender, L-1229 Luxembourg and represented by Mélanie GAGNON, acting as data controller, is committed to respecting your privacy according to the main principles of data protection. The purpose of this notice is to provide you with more details on how we collect, use and protect your personal data.

1. The data processed

As part of our registration process, we may collect and process the following categories of data:

- ✓ Personal identification data (surname, first name, postal address, function, company, testimonials, etc);
- ✓ Electronic identification data (GSM number, email address, etc);
- ✓ Financial identification data (bank details).

2. For what purpose do we process your data?

We may collect from you the categories of personal data listed in point 1. as part of our registration process to validate your participation to our trainings.

This processing is necessary for the performance of our mutual contractual obligations. The collection of your email address for sending you our newsletter is based on our legitimate interest.

Based on your consent, we might also process your data to publish your testimonials/feedback either on our website, brochures or promotional leaflets.

3. Retention period of your data

Your personal data listed in point 1. including your testimonials/feedback will be retained for a period of ten years after the end date of the training. Beyond that date, your personal data will be deleted.

Your personal data collected for sending you our newsletter will be retained for three years as of the end of our commercial relationship, unless you agree to receive our newsletter for a longer period.

When you exercise your right to object regarding our newsletter, the information necessary to take the appropriate measures regarding your right to object are retained for at least three years from your request to object. These data are not used for other purposes than the monitoring of the objection. We ensure that only the most necessary data elements are recorded to satisfy your objection request (i.e. email address).

Your personal data are stored in the European Union.

4. Processors and recipients

We may share your personal data with our internal trainers within MGSI but also with our external trainers.

5. Your rights

Under legal and regulatory provisions regarding the protection of personal data and privacy, you, as a data subject, have the following rights:

- ✓ **Right of access:** you have the right to obtain confirmation that we are processing your personal data and where this is the case to obtain a copy of these data;
- ✓ **Right to rectification:** you have the right to request the rectification of your inaccurate personal data or to have incomplete personal data completed;
- ✓ **Right to erasure:** in specific cases, you have the right to request the erasure of your personal data. We may, however, retain certain information about you as required by law or when we have a legal basis to do so;
- ✓ **Right to restriction of processing:** you have the right to obtain the restriction of specific personal data processing when one of the following applies:
 - When you have contested the accuracy of your personal data, for a period enabling us to verify the accuracy of the personal data,
 - If your personal data have been processed by us in an unlawful way and you oppose their erasure,
 - We no longer need your personal data, but they are required by you for the establishment, exercise or defence of legal claims,
 - When you have exercised your right to object, for a period enabling us to verify whether our legitimate interests override yours.
- ✓ **Right to data portability:** you have the right to receive personal data that you have provided to us in a structured, commonly used and machine-readable format and to transmit these data to another controller. However, when the personal data are not processed by automated means, you do not fulfil the conditions to exercise your right to portability;
- ✓ **Right to object:** you have the right to object at any time, on grounds related to your particular situation, to any processing of your personal data necessary for the performance of a task carried out in the public interest or based on legitimate interest. You also have the right to object at any time to the processing of your personal data for the purpose of direct marketing;
- ✓ **Right to lodge a complaint:** You have the right to lodge a complaint with the competent supervisory

authority.

6. Contact

If you have any questions regarding this privacy notice and your personal data or if you wish to exercise your rights, please contact us by using one of the following means:

- By email: subject.rights@mgsi.lu
- By mail to the following address: 1 rue Bender, L-1229 Luxembourg